



IMPORTANT STEPS FOR RECEIVING YOUR NEW SHUTTERS



It is extremely important to follow the steps below to avoid damage to primed and/or painted finishes and ensure your shutters have long-lasting life on your home.

UNPACK YOUR SHUTTERS IMMEDIATELY - DO NOT LEAVE SHUTTERS IN THE CRATE OR BOX

Shutters must be inspected for damage prior to signing the delivery receipt to from the carrier.

If damage is found, you have seven (7) business days to file a damage missing items claim.

NO claim will be considered beyond seven (7) business days.

Shutters must be opened, and all foam removed as soon as your shipment arrives (keep foam if storing temporarily until installation).

Do not leave or store shutters in the sun, or other weather conditions prior to installation.

If you must store shutters, do so only vertically and use foam to separate shutters do not allow them to touch together.

Please visit shuttersbydesign.com to view our limited lifetime warranty and additional details.

Shutters By Design will not be held liable for any damage or defects resulting from modification or repairs done by the customer.